

Caring Hands Applause Cards – August 2014

The *Caring Hands* Applause Card was developed so that employees, students, visitors and vendors would have the opportunity to recognize someone at SBCCD who provides outstanding quality and service.

The attached individuals have received special recognition for extending that extra effort in providing quality service and valued assistance:

DISTRICT

LAST NAME	FIRST NAME	DIV/DEPT/OFFICE	Details of the Service	Recognized By
Baron	Bruce	Chancellor's Office	Thank you for attending and speaking at the President's Circle Preview Party of the new Kinesiology, Health, and Aquatics Complex, and Aquatics Celebration at CHC. I appreciate your ongoing commitment to our College and District.	Michelle Riggs
Brady	Jason	TESS	Jason continues to assist in any way necessary to get the job done quickly and effectively. Thank you, Jason, for providing easy open class search options!	Corrina Baber
Brady	Jason	TESS	For providing excellent website support services!	Kelly Goodrich
Davis	Angela	Business Services	I appreciate your hard work and attention to detail. You go above and beyond to make our jobs easier.	Jason Oberhelman

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Elmore	Cory	Human Resources	For his excellent detailed Human Resources training and great presentation for hourly employees to all the secretaries and managers during their monthly meetings.	Debby Gallagher
Ferracone	Donna	Board of Trustees	Thank you for attending and speaking at the 10th anniversary of the Olympic Trials Pool Celebration. Thank you for your service. You are an asset to our College and District.	Michelle Riggs
Fields	Whitney	District Safety	I appreciate the progress that we have made in our safety programs. Whitney is professional, courteous, and a great addition to our staff.	Brue Baron
Fields	Whitney	District Safety	Whitney has taken his time to help mentor me as the new Emergency Preparedness Manager; explaining the dynamics of the district. I really appreciate his help!	Laura Whitehead

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Harrison	Gloria	Board of Trustees	Thank you for attending and speaking on behalf of the College at the 10 Year Anniversary of the Olympic Trials Pool. Thank you for your dedication to CHC and the community, and your role in bringing the pool to our College.	Michelle Riggs
Myers	Katherine	Fiscal Services	Prepared excellent and complete reports and provided super customer service in meeting with student trustees.	Bruce Baron
Nichols	Barbara	KVCR	You are always so willing to go the extra mile and take on so much extra administrative work. Thank you for being a pleasure to work with!	Stacey Nikac
Nikac	Stacey	Chancellor's Office	Stacey was instrumental in working with the consultants and the counties to update the boundaries for the seven new trustee districts.	Bruce Baron
Nikac	Stacey	Chancellor's Office	Stacey is doing an amazing job coordinating the project to update district policies and procedures.	Bruce Baron

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Nikac	Stacey	Chancellor's Office	Stacey has been instrumental in implementing new processes to effectively streamline the Administrative Assistant's interdepartmental workflow.	Colleen Leon
Nikac	Stacey	Chancellor's Office	Stacey is an all around amazing Executive Assistant and has recently created online forms for our AC-9 and AC-10 forms. Thank you Stacey	Cassandra Thomas
Nikac	Stacey	Chancellor's Office	For her support, professionalism and assistance in the production of the SBVC Accreditation Self-Evaluation Report.	Haragewen Kinde
Oberhelman	Jason	Purchasing	Jason always provides excellent assistance on the spot. He is always a pleasure to work with.	Stacy Garcia
Piggott	Gloria	Print Shop	For her dedication in serving SBVC, specifically the Instruction Office in the printing of our Accreditation Self-Evaluation Report.	Haragewen Kinde

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Smith	Damon	Warehouse	Damon helped in a BIG way with the allocation items...not only by going over and above with deliveries in the summer, but by "being there" answering the phone. Great job, Damon!	Linda Tymcheck
Smith	Damon	Warehouse	Delivery and set-up of heavy furniture to the Office of the President.	Stacy Garcia
Yap-Gonzalez	Gina	Police Department	A wonderful Person. Always so helpful. A true joy to communicate with.	Jen

CHC

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Aljerese	Noor	Assessment Testing Center	For valued service in the CHC Assessment Testing Center	Anonymous
Allen	Denise	Computer Information Systems	Your help was invaluable in making the 10 year Anniversary of the Olympic Trails Pool event an amazing success. Thank you for facilitating the partnership between the College and the City of Yucaipa.	Michelle Riggs

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Bogh	Wayne	Technology Services	Wayne and his staff went the extra mile for us when we needed it the most. He accommodated us and found us a space to relocate and made sure we had computer and printing access. Thank you for everything.	Anonymous
Bryant	Tom	Theatre	Tom helped write the play "All the Way" which won a Tony award. Tom was thanked publicly when the Tony was awarded.	Instruction Office
Chavez	Ed	Warehouse	Mr. Chavez always delivers mail with a smile not realizing that the people he encounters day in and day out are in need of one. Thanks for that bright smile.	Anonymous
Chittenden	Heather	Aquatics	Heather's time, energy, and excellent organizational skills resulted in a terrific 10 year Olympic Trials Pool Celebration event that showcased the importance of Aquatics at the College and in the community.	Michelle Riggs
Davila	Javier	Grounds	Javier cares so much about the beauty of our campus. He always has a friendly smile for everyone. No matter what task he is given, he does it without complaint.	Anonymous

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Davila	Robert	CHC Bookstore	We appreciate how versatile you are at the bookstore. You jump in to help in every area possible. Thanks for your hard work and dedication.	Anonymous
Fellenz	Kathy	Aquatics	Thank you for helping to make the Aquatics Celebration an amazing success. From the planning, set-up, tear-down, and everything in between, your help was invaluable.	Michelle Riggs
Garcia	Kristin	Admissions and Records	Kristin is great to work with for the advancement of students. She always assists DSPS and takes the time to explain new policies or procedures. She always goes above and beyond in her service.	Alicia Hallex
Gist	John	Counseling	For always caring about your students and their goals.	CHC Assessment Testing Center
Guadiana	Lorena	Office of Institutional Effectiveness, Research and Planning	Thank you for updating the evaluation links for the Summer 2014 Respiratory Clinical Course.	Amber Contreras
Hogrefe	Rick	Arts and Science	Thank you for your dedication to our students and College. I appreciate you showcasing the new facility at the President's Circle Event and Aquatics Celebration.	Michelle Riggs

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Johnson	Heather	Counseling	Heather is a pleasure to work with and always has a positive attitude. She knows all about the different avenues a student needs to succeed. Students always say she is easy to approach and informative.	Alicia Hallex
Limoges	Kevin	Technology Services	Kevin gives incredible attention and patience to DSPS staff work order matters. He is very nice and patient. He always remedies the issue in a timely manner. Great person to work with.	Alicia Hallex
Lopez	Richard	Custodial	Richard has been doing an excellent job cleaning the LADM building.	Instruction Office
Maloney-Hinds	Colleen	Kinesiology	Thank you for sharing your enthusiasm about your program with the community and showcasing the new KHA Complex at the Aquatics Celebration.	Michelle Riggs
Marshall	Cheryl	President	Thank you for your role in the Aquatics Celebration and President's Circle event. I know how much time and energy these events demand and I appreciate your efforts.	Michelle Riggs

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Moreno	Carol	CHC Bookstore	Thank you for staying on top of our textbook department. Your dedication and hard work shows by how quickly you get things organized. You are a delight.	Anonymous
Orta	Rebecca	Counseling	Rebecca is part of the heart of the counseling staff. She is knowledgeable on every college policy. She takes the time to treat each student and employee with dignity and respect. She is an absolute pleasure to work with.	Alicia Hallex
Pompa	Rebecca	Facilities	Thank you for all your help in our department. I appreciate your reliability and great customer service. You always help with whatever is needed.	Tina Marie Gimple
Riggs	Michelle	Resource Development and Grants	Thank you for the professional events for the Olympic pool and making sure I was well prepared to speak at the event and knew the agenda in advance.	Bruce Baron
Sheldon	Patrick	DSPS	Patrick is incredibly patient with each student he works with on registration or tutoring. He takes the time to hear each student's concerns and to give a plausible solution. He is a pleasure to work with each day.	Alicia Hallex

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Simpson	Floyd	Admissions and Records	Floyd exudes a great attitude and is student oriented. He always goes above and beyond to the DSPS staff regarding the success of CHC students. He is an incredible asset to Admissions.	Alicia Hallex
Swanson	Justin	Kinesiology	Thank you for sharing the new facility with our community and donors during the Aquatics Celebration. I appreciate your time and dedication to Crafton.	Michelle Riggs
Tinoco	Michelle	Admissions and Records	Michelle takes the time to answer any question the DSPS staff has. She engages each student to achieve their success on campus. She is motivational, very friendly, and responsive to the needs of the campus.	Alicia Hallex
Wheeler	Kaila	CHC Bookstore	Kaila goes out of her way to fulfil the needs of our staff & students. Thank you very much for your dedication and hard work. It has not gone unnoticed.	Anonymous
Winningham	Laura	Library	Laura is always kind and courteous to co-workers and students. She gives 110% every day to ensure that the library runs smoothly.	Karol McCool

SBVC

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Alex-Schiel	Valerie	Food Service	Participation in the coordination, delivery and set-up of food service for the Managers Retreat.	Dr. Gloria Fisher
Baber	Corrina	Instruction Office	Her commitment and dedication in the production of the College Catalogue is exemplary.	Dr. Haragewen Kinde
Bojorquez	Ana	DSP&S – High Tech Center	She helped us do CCC Apply online. She answered all our questions that we needed, when other departments did not. She knows how to explain new information to us and has a friendly attitude.	Irma and Gloria Hernandez, Students
Cox	Margaret	Child Development Center	She is awesome to work with...wonderful coworker...awesome on team work.	Erica Hrdlicka
Crofer	Michelle	Disabled Student Programs & Services	Thank you for being such a wonderful member of the Student Services team. Your dedication is appreciated.	Shari Blackwell
Edmonson	Kendra	Student Health Services	For her excellent presentation of the Strength Based Training workshop to the managers during the Managers Retreat.	Dr. Gloria Fisher
Feist	John	Campus Technology	For his excellence and expeditious services to install computers and trouble shoot IT equipment and computer software.	Dr. Gloria Fisher

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Flaa	Jonathan	Audio Visual	For his participation in the management of audio visual equipment during the Managers Retreat.	Dr. Gloria Fisher
Gallagher	Amber	Financial Aid Office	Ms. Gallagher was very helpful. She helped me out for over an hour getting my paperwork straightened out. She went out of her way to help me and was very kind. Need more people like her at Valley!	Felix Iglesias, Student
Gallagher	Debby	President's Office	Your teamwork with the Administrative Assistant group is appreciated and you are such a pleasure to work with.	Stacey Nikac
Gallagher	Debby	Office of the President	In appreciation of Deb Gallagher's commitment to SBVC. Her never failing dedication to her work, her integrity, and her tireless efforts serving the SBVC Campus.	Rose King
Gallagher	Debby	Office of the President	For exceeding expectations of organizing and coordinating training for the managers and secretaries Strength Based Training.	Dr. Gloria Fisher
Gallagher	Debby	Office of the President	Debby has singlehandedly organized, developed and provided training on process for all secretaries that streamline process for all board related items, making secretaries job easy to do. I commend her hard work and efforts.	Stacy Garcia

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Garcia	Stacy	Office of the President	For troubleshooting the process of department year end accounts receivables.	Dr. Gloria Fisher
Gordin	Ron	Grounds	For his excellence, and professional knowledge when caring for the SBVC Grounds.	Dr. Gloria Fisher
Gutierrez	Albert	Custodial	For his excellence and participation in set-up of facilities during the Managers Retreat.	Dr. Gloria Fisher
Gutierrez	Albert	Custodial	For his quick assistance to KVCR when we had a last minute event fauxpau	Barbara Nichols
Hamdy	Rania	Professional Development	For her excellence and participation in the selection of the Strength Based Training Workshop for the Managers Retreat.	Dr. Gloria Fisher
Hrdlicka	Rick	Campus Technology	Thank you for the extra effort and assistance provided with regards to the SBVC campus list serve.	Bridget Candelaria
Hrdlicka	Rick	Campus Technology	For his participation in the management of IT equipment during the Managers Retreat.	Dr. Gloria Fisher
Huckaby	Melissa	Child Development Center	She is awesome coworker...very organized.	Erica Hrdlicka
Jollie	Melodie	Custodial	For the excellent job of detailing the President's Office suites.	Dr. Gloria Fisher
Jollie	Melodie	Custodial	Thank you to Melodie for her hard work. She is always willing to put in the extra effort as witnessed by her detailing of the AD/SS restrooms.	Corrina Baber

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Kates	Johnny	Custodial	For his excellence and coordination of the facilities set-up during the Managers Retreat.	Dr. Gloria Fisher
Kracher	Gloria	Custodial	Gloria provides exceptional services which far exceed expectations without having to ask or submit work orders for. She shows initiative when performing her duties.	Dr. Gloria Fisher
Luna	Linda	Food Service	Participation of coordination, delivery and set-up of food service during the Managers Retreat.	Dr. Gloria Fisher
Mason	Jerry	Custodial	For his excellence and participation in set-up of facilities during the Managers Retreat.	Dr. Gloria Fisher
Morrison	Tracy	SBVC Food Service	Tracy and her staff really came through for what was a KVCR event fauxpau. Thank you for being there and thank you for being prepared and flexible!	Barbara Nichols
Nguyen	Cang	Custodial	For keeping his area sparkling clean inside and out of buildings in his designated areas.	Dr. Gloria Fisher
Nguyen	Cang	Custodial	For the excellent job of detailing the President's suites.	Dr. Gloria Fisher
Nguyen	Cang	Custodial	Providing on the spot assistance to move heavy furniture from one department to another.	Stacy Garcia
Pasillas	Karol	Administrative Services	For her excellent work on gathering data for the AB 86 report.	Dr. Gloria Fisher

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Peters	Dena	Research and Planning	Dena's support in preparing the Accreditation Website has been exemplary.	Dr. Haragewen Kinde
Rivera-Reza	Rosemary	Student Services (FKCE/ILP)	Rosemary is a patient and gracious individual who diligently work to meet the needs of both foster parents and students. Each year a flawless catalog of 250 classes is created by her for distribution throughout the community.	Carolyn Lindsey
Sullivan	Laurie	Disabled Student Programs & Services	Thank you for being such a wonderful member of the Student Services team. Your dedication is appreciated.	Shari Blackwell
Vargas	Leticia	Custodial	For the excellent job of detailing the President's Office suites.	Dr. Gloria Fisher
Vargas	Leticia	Custodial	Thank you to Leticia for putting in the extra effort in detailing the AD/SS building bathrooms. Her dedication shows!	Corrina Baber
Villa	Raquel	Admissions & Records	Raquel is my go to person at A&R; we work diligently and patiently together for the students. She has been very helpful with all the requests I have asked her.	Baybie Scudder
Villa	Raquel	Admissions & Records	Raquel went out of her way to actually see to it that I got in the Microbiology 270 Class.	Caitlin Myssa Israel, Student

LAST NAME	FIRST NAME	DIV/DEPT/OFFICE	Details of the Service	Recognized By
Williams	Nicole	Office of Instruction	For exemplary performance in supporting the Instruction Office, specifically in the production of our Accreditation Self-Evaluation Report.	Dr. Haragewen Kinde
Yarbrough	Kay Dee	Instruction Office	Where others may have sat back waiting for instructions, Kay Dee has jumped right in to her new position, offering assistance where she can. She is doing a fantastic job, has excellent interpersonal skills—a GREAT IO addition!	Nicole Williams
Yarbrough	Kay Dee	Office of Instruction	For exemplary performance in supporting the Instruction Office, specifically in the production of our Accreditation Self-Evaluation Report.	Dr. Haragewen Kinde